# PERFORMANCE MANAGEMENT BOARD

20th September 2010

#### PERFORMANCE MANAGEMENT BOARD PROPOSED WORK PROGRAMME

Responsible Member	Councillor – Kit Taylor, Performance	
	Management Board Chairman	
Relevant Head of Service	Hugh Bennett - Director of Policy, Performance and Partnerships	
Non-Key Decision	,	

#### 1. SUMMARY OF PROPOSALS

1.1 This report sets out the agreed work programme for 2010/11.

### 2. **RECOMMENDATIONS**

- 2.1 It is recommended that:
  - i. The Board considers the programme.

#### 3. BACKGROUND

3.1 The Board now has an established programme for work, which links to the integrated financial/performance management cycle operated by the Council. This cycle will produce the usual run of reports, but the Board has an opportunity to consider including additional reports on areas it wishes to focus on.

#### 4. KEY ISSUES

4.1 Comprehensive Area Assessment, the regulatory framework for local government has just been abolished. The Board may wish to reconsider the programme in the light of this recent change.

#### 5. FINANCIAL IMPLICATIONS

5.1 The proposed new timetable links to the financial planning cycle.

### 6. <u>LEGAL IMPLICATIONS</u>

6.1 No legal implications to the report.

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#### 7. POLICY IMPLICATIONS

7.1 Comprehensive Area Assessment, the regulatory framework for local government has just been abolished. The Board may wish to reconsider the programme the light of this recent change.

## 8. COUNCIL OBJECTIVES

8.1 The Board's programme applies to all the Council's objectives.

# 9. RISK MANAGEMENT INCLUDING HEALTH & SAFETY CONSIDERATIONS

5.1 The Board has previously expressed an interest in risk management. This falls under the remit of the Audit Board; however, PMB can make recommendations to this Board or Cabinet on issues around risk management identified through its work.

## 10. CUSTOMER IMPLICATIONS

10.1 None arising directly from this report, but the work programme should have due regard to performance on customer service.

#### 11. EQUALITIES AND DIVERSITY IMPLICATIONS

11.1 None arising directly from this report, but the work programme should have due regard to performance on equalities and diversity.

# 12. <u>VALUE FOR MONEY IMPLICATIONS, PROCUREMENT AND ASSET MANAGEMENT</u>

12.1 The Board will receive customer complaints data during 2010/11 as part of the quarterly integrated financial and performance reports.

#### 13. CLIMATE CHANGE, CARBON IMPLICATIONS AND BIODIVERSITY

13.1 None for the purpose of this report.

#### 14. HUMAN RESOURCES IMPLICATIONS

14.1 None for the purpose of this report.

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#### 15. GOVERNANCE/PERFORMANCE MANAGEMENT IMPLICATIONS

15.1 The work programme forms part of the Council's governance/performance management framework.

# 16. <u>COMMUNITY SAFETY IMPLICATIONS INCLUDING SECTION 17 OF</u> CRIME AND DISORDER ACT 1998

16.1 The performance indicator report includes crime indicators.

#### 17. HEALTH INEQUALITIES IMPLICATIONS

17.1 None directly from this report.

#### 18. LESSONS LEARNT

18.1 The Board have requested a lessons learnt report on the new waste recycling arrangements, which will come to the Board in July.

#### 19. COMMUNITY AND STAKEHOLDER ENGAGEMENT

19.1 None arising directly from this report, however, the performance indicators are based on the Council's priorities, which in turn are based on community engagement feedback.

#### 20. OTHERS CONSULTED ON THE REPORT

Portfolio Holder	Via e-mail and at PMB
Chief Executive	Via e-mail
Executive Director (S151 Officer)	Via e-mail
Executive Director – Leisure, Cultural, Environmental and Community Services	Via e-mail
Executive Director – Planning & Regeneration, Regulatory and Housing Services	Via e-mail
Director of Policy, Performance and Partnerships	Yes
Head of Service	Via e-mail

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Head of Resources	Via e-mail
Head of Legal, Equalities & Democratic Services	Via e-mail
Corporate Procurement Team	No

## 21. WARDS AFFECTED

All wards

# 22. APPENDICES

Appendix 1 - PMB Proposed Work Programme 2010/11

# 23. BACKGROUND PAPERS

PMB Work Programme 2009/10

# 24. KEY

None

# **AUTHOR OF REPORT**

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# Appendix 1

# Performance Management Board Proposed Work Programme 2010/11

Date	Agenda Item
Apr 10	Period 11 09/10 Performance Report (distributed only, no meeting)
	Period 11 09/10 Improvement Plan Mark 4 progress report.
	DFG lean systems report (rolled forward to April to make room for training).
	Shared Services Highlight Report (rolled forward to April to make room for training).
	Staff Survey Results (if undertaken – now to be undertaken in 2010/11).
	Housing Strategy Action Plan Update and Housing Inspection Action Plan. (rolled forward to April to make room for training).
	Council Plan 2010-2013 (rolled forward to April to make room for training).
	PMB Work Programme 20010/2011 (rolled forward to April to make room for training).
May 10	Period 12 09/10 Performance Report
	Period 12 09/10 Improvement Plan Mark 4 progress Report
	Shared Services Highlight Report
	PMB Work Programme.
Jun 10	Period 1 10/11 Performance Report
	Period 1 Improvement Plan 2009/2010 Mark 5
	Shared Services Highlight Report
	PMB Work Programme
Jul 10	Period 2 10/11 Performance Report
	Period 2 10/11 Improvement Plan Mark 5

	Shared Services Highlight Report
	Lessons Learnt Report – Waste Recycling
	Dolphin Centre Service Level Agreement
	PMB Work Programme
Aug 10	No meeting.
Sep 10	Quarter 1 10/11Integrated Finance and Performance Report
	Shared Services Highlight Report
	PMB Work Programme
Oct 10	Period 5 10/11 Performance Report.
	Period 5 10/11 Improvement Plan Mark 5 progress report.
	Annual Financial and Performance Report 2009/2010.
	Shared Services Highlight Report
	Council Plan 2010/2013 Part 1
	Place Survey
	Work Programme.
Nov 10	Quarter 2 10/11 Integrated Finance & Performance Report.
	Period 6 10/11 Improvement Plan Mark 5progress Report.
	Shared Services Highlight Report
	Community Strategy Annual Report
	Quarterly Recommendation Tracker
	PMB Work Programme.
Dec 10	Period 7 10/11 Performance Report.
	Period 7 10/11 Improvement Plan Mark 5 progress report.

	Shared Services Highlight Report
	PMB Work Programme.
Jan 11	Period 8 10/11 Performance Report
	Period 8 10/11 Improvement Plan Mark 5 progress report.
	Shared Services Highlight Report.
	PMB Work Programme.
Feb 11	Quarter 3 10/11 Integrated Finance & Performance report.
	Period 9 10/11 Improvement Plan Mark 5 progress report.
	Annual Artrix Performance Report.
	CAA Report.
	Quarterly Recommendation Tracker.
	Shared Services Highlight Report.
	Performance Management Strategy Annual Update.
	PMB Work Programme.
Mar 11	Period 10 10/11 Performance Report.
	Period 10 10/11 Improvement Plan Mark 4 progress report.
	Shared Services Highlight Report (rolled forward to April to make room for training).
	Housing Strategy Action Plan Update and Housing Inspection Action Plan.
	Council Plan 2011-2014
	PMB Work Programme 20011/2012.

Unallocated Reports:-

Customer Access Strategy.

Data Quality Strategy 6 Month Update

Place Survey

Staff Survey